



The Government of the Republic of Trinidad & Tobago

PERSONNEL DEPARTMENT

(Office of the Chief Personnel Officer)

Telephone Contact: 1-868-612-4CPO (4276)

#3 Alexandra Street, St. Clair, Newtown 190129, Trinidad and Tobago.

MEDIA RELEASE

CPO Drives Public Service Transformation – Over 500 Trained in 2024

January 17, 2025 - The Personnel Department (Office of the Chief Personnel Officer) new **Human Resource Management Compliance and Training Division (HRMCTD)**, created by Cabinet in 2024 provided training for over **500 Public Officers** between the period **March to December 2024**.

This achievement underscores the **Department's** continued drive to support good governance and service excellence by enhancing the capability of **Public Officers** in pursuit of **Human Resource (HR)** excellence.

The recipients of the training were from multiple **Ministries and Departments** spanning from executive to operational level staff which included; **Acting Permanent Secretaries, Deputy Permanent Secretaries** and **the Chief Administrator of the Tobago House of Assembly** who are pivotal in translating policy to tangible service delivery outcomes. Technical staff from the **Ministry of Public Utilities, Ministry of Labour, the Parliament of Trinidad and Tobago, the Trinidad and Tobago Police Service, and the Judiciary of Trinidad and Tobago** were also trained.

According the **Chief Personnel Officer, Commander Dr. Daryl Dindial**, “We are delighted to have initiated and exceeded our training goals for **2024**, empowering over **500 Public Officers** with knowledge on policy, procedures and processes to better equip them to administrate several key **HR** functions, not limited to **PMAS, Benefits, Compensation** and **Contract Employment** principles.”

Commander Dindial's philosophy is that by investing in the development of **Public Officers**, we are contributing to the overall improvement of public service delivery and strengthening internal **HR** efficiencies.

Dindial revealed, another key initiative that will be launched shortly, it is a **PMAS** training video facilitated by the **HRMCTD**, which would provide **Public Officers** with easy access to a comprehensive understanding of the existing processes for performance evaluation. The video will be available on the **Personnel Department's YouTube Channel** as well as, internal electronic learning (e-learning) system which will be made available in the near future.

According to Dindial, the **Personnel Department** is committed to enhancing the capabilities of **Public Officers** through continued training and capacity-building opportunities. This effort aligns with the Department's goal of supporting a highly skilled and effective Public Service workforce.

**For any further information please call the COMMUNICATIONS/ EVENTS COORDINATION UNIT
(1-868-612-4276 Ext. 5303)**